



Communication Release

04/24/2026

FY 24-25 FINAL Billing Deadline Reminder

The Fiscal Year 2024-2025 final billing deadline is approaching. It is critical that agencies submit original and replacement claims by the deadline noted below. Please note, this is the **final deadline**; if services are submitted near the deadline and are denied, the replacement service must be submitted prior to the deadline to correct the information. To prepare for this deadline:

- Do not wait until the final week or days to submit claims. Aim to complete all billing at least one month prior to the deadline to allow for sufficient time to fix and replace any Local and State denials.
- Review denied services to ensure they have been corrected and replaced, as applicable.
- Review available contract amounts and request augmentations if necessary.
- Open a [Request Billing Assistance](#) ticket for any support needed to resolve outstanding questions and receive support.

Dates of Service	Billing Deadline
1/1/2025 – 6/30/2025	Thursday 4/30/2026

SAPC Peer Certification Scholarships Announcement

We are excited to announce the opening of the **seventh cycle of the SAPC Peer Certification Scholarships!** This initiative aims to support individuals seeking to become Certified Medi-Cal Peer Support Specialists (CMPSS) through the [California Mental Health Services Authority \(CalMHSA\) Medi-Cal Peer Support Specialist Certification \(PSSC\)](#) program.

Scholarship Details:

SAPC is providing a limited number of scholarships to cover costs associated with the certification process. Scholarships are available to individuals who either work or live in Los Angeles County **and** are seeking initial certification only. Scholarships will be awarded on a first-come, first-served basis.

Each scholarship will cover:

- CalMHSA application fee
- 80-hour Peer Support Specialist Core Competency training fee from a [CalMHSA-approved provider](#) of your choice
- One (1) exam attempt
- One (1) retake exam (if pre-approved by SAPC on a case-by-case basis)

Apply starting April 27, 2026: <https://forms.cloud.microsoft/g/fdL03d7GGx>

For more information, please visit [SAPC's Certified Medi-Cal Peer Support Specialists webpage](#) or contact the SAPC Peers Implementation Team at SAPC-SOC@ph.lacounty.gov.

New SAPC Financial Eligibility Change Report

The SAPC Financial Eligibility Change Report launches in all environments on Monday 4/27/2026. This is a new report to help providers see historical and recent changes made to critical Financial Eligibility (FE) fields. Providers can run the report for a specified timeframe and, if desired, for a specified client to track updates to key FE fields including the Guarantor Information, Coverage Effective & Expiration Dates, Client Demographics (DOB, Gender, Address), CIN, and Subscriber Policy Number.

This report displays changes for four distinct actions:

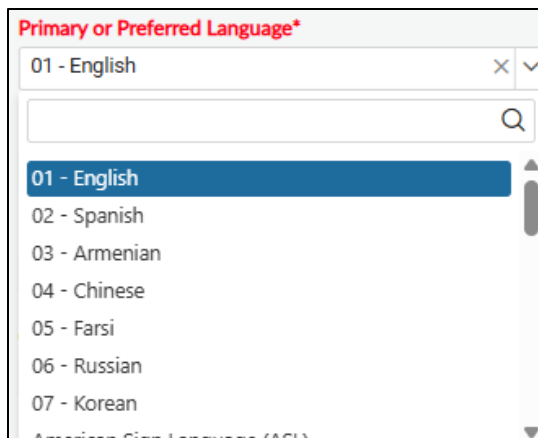
- **Add** - indicates when a new FE guarantor entry is added
- **Delete** - indicates when a particular FE entry is deleted
- **Edit** - indicates when a specific FE field is modified (highlighted in red font)
- **Review** - these lines appear directly above "Edit" actions to show the previous value of the field for reference

The SAPC Financial Eligibility Change Report helps to identify when and how a coverage gap or other data discrepancy may have occurred in the FE form. This can help streamline eligibility, billing, and denial resolution workflows. For more details about the report parameters and output data, please refer to the [PCNX Guide to Reports](#).

SAPC Financial Eligibility Change Report																		
Changes for 4/1/2026 through 4/21/2026																		
Agency	Audit Value	Date of Change	Time of Change	User ID	User Name	Client	Episode Number	Guarantor	Guarantor Plan	Plan Level Start Date	Plan Level End Date	Coverage Effective Date	Coverage Expiration Date	DOB	Gender	Address	CIN	Subs Policy Number
Recovery Inc	Review	2/1/2023	07:31:00	CARELINK USER	ProviderConnect WebSvcs (do not edit)	Test, Financialeg (211084)	1	(1) CALIFORNIA DEPARTMENT OF ALCOHOL AND DRU	(2) Medi-Cal	1/1/2000		12/1/2017		11/19/1971	Female	11027 BURBANK BLVD	99000009A	12345678910
Recovery Inc	Edit	4/21/2026	12:02:00	DGeorge2	Divya George	Test, Financialeg (211084)	1	(1) CALIFORNIA DEPARTMENT OF ALCOHOL AND DRU	(2) Medi-Cal	1/1/2000		12/1/2020		11/19/1971	Female	11027 BURBANK BLVD	99000009A	12345678910
Recovery Inc	Add	4/21/2026	12:02:00	DGeorge2	Divya George	Test, Fe (211080)	1	(3) LA County - Non DMC	(1) Non-DMC	1/1/2000		1/1/2020		7/30/1969	Female	11027 BURBANK BLVD		N/A
Recovery Inc	Add	4/21/2026	12:06:00	DGeorge2	Divya George	Test, System (248886)	1	(3) LA County - Non DMC	(1) Non-DMC	1/1/2000		1/1/2025		6/30/1969	Female	1000 S Fremont Ave		
Recovery Inc	Delete	4/21/2026	12:35:00	DGeorge2	Divya George	Test, System (248886)	1	(3) LA County - Non DMC	(1) Non-DMC	1/1/2000		1/1/2025		6/30/1969	Female	1000 S Fremont Ave		

Language Search Update

SAPC has updated the listing of values for fields that ask to select a language. This impacts the "Primary or Preferred Language" field on the Admission (Outpatient) and Update Client Data forms as well as the "Language in which service was provided" field on the Progress Note form. To reduce scrolling, the more commonly used languages were reordered to the top of the drop down. Following the top seven (7) languages listed, the additional languages are listed alphabetically.



Sage-PCNX Guide to Reports Updated

SAPC has updated the Sage-PCNX Guide to Reports to reflect new reports and updates. Users may find the Guide on the [SAPC Sage website](#).

KPI Office Hours Discontinued

Due to low participation, SAPC's weekly KPI Office Hours are discontinued. Providers may contact Sage@ph.lacounty.gov for questions on KPI or may submit a Sage Helpdesk ticket if there are noted issues.

5/7 SAPC Finance Billing & Denial Resolution Tutoring Lab

The May Billing & Denial Resolution Tutoring Lab is scheduled for *Thursday, May 7th, from 1:00-2:30pm*. If providers have requests for procedures or policies to review during the lab, please email SAPC-Finance@ph.lacounty.gov.

Meeting Name: Billing & Denial Resolution Tutoring Lab

Date and Time: First Thursday of every month from 1:00-2:30 pm

Meeting Link and Call-in Information (via Microsoft Teams): [Billing & Denial Resolution Tutoring Lab Meeting Link](#)

Meeting ID: 278 929 667 194

Passcode: shijHi

Dial in by phone

+1 323-776-6996,743250887# United States, Los Angeles

Phone conference ID: 743 250 887#

*****The recorded presentation, slides, and FAQ for the prior Finance Billing & Denial Tutoring Lab are available at [Sage Finance](#) under Billing and Denial Resolution Tutoring Lab.**

Highlights from Previous Communications

Report Updates in LIVE: Following a period for provider feedback, the reports below are now available in both the TRAIN and LIVE environments.

- **Diagnosis History Report (New):** Aggregate report of Diagnosis form entries. It is recommended this report be run by client or for no more than 6 months at a time for the full agency as it can be timely to load. It will show the multiple diagnosis entries per record and when they were submitted as well as by whom. This report can be used for clinical purposes as well as for denial investigations.
- **Discharge Reason Report (New):** Identifies discharge reasons and dates of discharge for individual clients or provider programs. Data is based on completion of the Discharge and Transfer form. May be run by program or by individual clients.
- **Client Ineligible Fed Prog (CIFP) Report (New):** Identifies clients that have been designated by providers as potentially qualifying for the Client Ineligible for Federal Programs (CIFP) guarantor. The report populates clients who either have a CalOMS Admission or Financial Eligibility that indicate CIFP funding. It includes the required fields and indicates when there is a mismatch or missing requirement for providers to update. This report is also used by the SAPC Eligibility Support Team (EST) to monitor utilization and ensure the required components are present and correct. EST will contact providers for technical assistance if errors are noted. Report name has been truncated from the full guarantor name. SAPC recommends searching “CIFP” in the smart search to find the report.
- **Authorization Request Status Report (Updated):** Aggregate report on Service Authorization Requests. A new column was added to capture the “Request Status.” This will show if a an Approve auth is partially approved, details for Denied auths, and the reason for Pending.

ASAM Assessment Form Update in LIVE: Following a period for provider feedback, SAPC has added a value to the **Recommended Level of Care (by ASAM)** and **Actual Level of Care (Provider determined)** fields in the ASAM Assessment and Finalize ASAM Assessment forms in the LIVE environment. “No LOC Recommended” was added to address situations where the CONTIUM or CO-Triage did not resolve to a level of care (LOC). This may also be used if the client was not admitted after the assessment as there was no “Actual Level of Care.”

Coverage for Clients Ineligible for Federal Programs Training LIVE on SAPC-LNC: SAPC held an instructional webinar on February 25, 2026, providing details about the new Client Ineligible for Federal Programs (CIFP) guarantor/funding. This funding is specifically for clients in LA County in need of SUD treatment who no longer qualify for Medi-Cal or other Federal funding under the new Federal regulations due to immigration status. The recording of this training was posted on the SAPC-LNC on March 31, 2026, found here: [Sage-PCNX: Coverage for Clients Ineligible for Federal Programs \(CIFP\)](#). Based on questions from the webinar, SAPC compiled and posted an FAQ document to the SAPC Sage Trainings page, found here: [Coverage for Clients Ineligible for Federal Programs \(CIFP\) FAQs](#). The training slides are also posted to the same page: [Coverage for Clients Ineligible for Federal Programs \(CIFP\) Training PowerPoint Slides](#). For questions related to eligibility in general or specific to CIFP usage, providers should contact the SAPC Eligibility Support Team at SAPC-EST@ph.lacounty.gov for further assistance.
